

Pastor on Call
Web Page Access

POC Contact Form: Hubspot or CCB Form

- Date
- Pastor on Call
- Method of Communication
 - Phone Call
 - In Person
- First and Last Name
- Have you seen/spoke to the person before
 - If yes, how many times
- Is this your first time speaking with a Pastor at Crossroads?
 - Do you happen to recall who you spoke with last?
- Notes
 - Pastor to input if person is involved in other ministries and any other information that might be useful
- Email
- Mobile Number
- Reason for Call or Visit
- Referred to
 - Set Free
 - Professional Counseling
 - Grief Support
 - DivorceCare
 - Financial Peace University
 - Food Pantry
 - Other:
 - Community Agency
- Would like the following
 - Hospital/Home Visitation
 - Prayer
 - Pre-Marital Counseling
 - Marriage Crisis Assistance
- Immediate Action Taken
 - Child Abuse – CPS Report
 - Elder Abuse – APS Report
 - Human Trafficking – HTS Report
 - Law Enforcement – LEA Report
 - Medical Emergency
 - Psychological Emergency
 - Suicidal Behavior -
 - Threat of Harm to Self or others

- Observable Behavior
 - Aggressive
 - Violent
 - Verbally Threatening
 - None of the above

Mandated Reporting Definitions: The following situations are all reportable conditions

- Physical Abuse
- Sexual Abuse
- Child exploitation, child pornography, and child prostitution
- Neglect
- Extreme corporal punishment resulting in injury
- Willful cruelty or unjustifiable punishment

Who Reports: The following individuals are legally mandated reporters

- Childcare custodians
- Health practitioners
- Commercial film or photographic print processors in specified instances
- Child protective agencies
- Religious Organizations

Mandated Reporting Numbers

- **Child Abuse** – Child Protective Services
 - Riverside County: 800-442-4918 or 877-022-4453
 - Fax Number for a written report: 951-413-5122
 - Link to form: https://oag.ca.gov/sites/all/files/agweb/pdfs/childabuse/ss_8572.pdf
- **Elder Abuse** – Adult Protective Services
 - 24hour abuse hotline: 800-491-7123
 - Fax: 951-358-3969
 - Dependent Adult/Elder Abuse Form: <https://www.cdss.ca.gov/Portals/9/FMUForms/Q-T/SOC341.pdf>
 - Dependent Adult/Elder Financial Abuse Form: <https://www.cdss.ca.gov/cdssweb/entres/forms/English/soc342.pdf>
 - Spanish Form: <https://www.cdss.ca.gov/cdssweb/entres/forms/Spanish/SOC341SP.pdf>
- **Human Trafficking**
 - National Human Trafficking Resource Center
 - 888-737-7888
 - California Coalition to Abolish Slavery and Trafficking
 - 888-KEY – 2 – FREEDOM OR 888-539-2373
 - Riverside
 - Main Site: <https://www.riversidesheriff.org/QuickLinks.aspx?CID=48>
 - Report: <https://humantraffickinghotline.org/report-trafficking>
 - Victim Services: <https://www.fbi.gov/resources/victim-services>

Immediate Resources

- Riverside County: <https://connectriverside.org/>
- 211 Riverside County <https://connectriverside.org/search-211-database/>
 - 211 is a toll free, confidential service providing Riverside County Residents access and referrals to community and health information 24hours a day, 7 days a week and in many languages.
- Riverside County Department of Mental Health (This includes Addiction)
 - 800-706-7500
- Suicide Prevention Hotline
 - Riverside: 951-686-4357
 - National: 800-273-8255

Recovery Based Resources

- <http://iertouchofgod.com>
- Full Circle Recovery (Inpatient Men Only) in Norco
 - 951-7737-6199
- U turn for Christ (Inpatient for Men and Women) in Perris
 - 951-943-7097

Domestic Violence Resources

- <https://www.cpedv.org/domestic-violence-organizations-california>
- <https://rivcofjc.org/>

Next Step at Crossroads

- www.crossroadschurch.com/next

Professional Counseling

Below is a list of Licensed and Professional Therapists. Each has their own pay structure and specialties. They are independent and do not work for Crossroads. We do not receive any compensation for these referrals.

- Dr. David Smith, PhD, Clinical Psychologist: David@cernysmith.com
- Aaron Smith, Psy. D. 951-317-4499
- Sarah Pemberton, MSW, LCSW 951– 223-1120
 - Individual Counseling Only
- Ron Hall, LMFT 951-255-2340
- Brett Ryan, LMFT 949-478-0235 www.brettryancounseling.com
- James L. Anderson, LMFT 951-733-3537
- Timothy Olson, LMFT 808 391-3595
- Ruth Olson, LMFT 808-561-4008
- All MFT Trainees at Crossroads provide services under the direct supervision of a California approved Licensed Supervisor.